

# HERE'S HOW TO SAVE MONEY\*

On Your Risk Free Return Shipping



## HOW EASY IS IT?

1. Peel off red sticker, fill out top portion & place onto return package
2. Easy instructions on back of sticker (see below)
3. Receipt & Tracking #'s for your records

## FEDEX® GROUND PACKAGE RETURNS PROGRAM (PRP)

### Preparing PRP Packages

- Pack items in a sturdy box using packing materials to keep them secure.
- Remove or black out any old shipping labels, including the original shipping barcode.
- Seal the box with shipping tape.
- Complete the FROM section.
- Affix one PRP label to each box. (If you do not have enough labels, please contact GK directly for more.)
- Keep the back of the label as your receipt.
- If you have packages that require extra services, you should provide the PRP Pickup Record to your driver upon pickup or to the drop-off location.
- Keep top portion of receipt for tracking.

### Options To Return PRP Packages

#### **Drop Off** (for residential OR business locations)

- Log on to FedEx.com and select the "Locations" tab to find the closest drop-off location.
- Call 1.800.Go.FedEx® 800.463.3339 to find the closest drop-off location.

#### **Pick Up** (for business locations ONLY)

- Have your label ready when you call 888.777.6040 to schedule a commercial pickup from your business location.

\*You will be invoiced for freight charges based on our low corporate rate.

